CDP Supply Chain 2014 Information Request
Interface, Inc.

Module: Introduction

Page: Introduction Supply Chain

Climate change
Please tick the box below to complete the introduction questions for Climate Change

true

CC0.1
Introduction

Please give a general description and introduction to your organization.

Interface, Inc. is the worldwide leader in design, production and sales of modular carpet, manufactured for the commercial and institutional markets under the Interface® brand, and for residential markets as FLOR®. We sell our products in 110 countries and operate manufacturing facilities in six countries. Interface has been focused on redesigning its processes and products to reduce its environmental footprint since 1994.

CC0.2
Reporting Year
Please state the start and end date of the year for which you are reporting data.
The current reporting year is the latest/most recent 12-month period for which data is reported. Enter the dates of this year first.
We request data for more than one reporting period for some emission accounting questions. Please provide data for the three years prior to the current reporting year if you have not provided this information before, or if this is the first time you have answered CDP information request. (This does not apply if you have been offered and selected the option of answering the shorter questionnaire). If you are going to provide additional years of data, please give the dates of those reporting periods here.
Work backwards from the most recent reporting year.
Please enter dates in following format: day/month/year (in full i.e. 2001).

Enter Periods that will be disclosed
Tue 01 Jan 2013 - Tue 31 Dec 2013

CC0.3
Country list configuration

Please select the countries for which you will be supplying data. This selection will be carried forward to assist you in completing your response.

Select country
United States of America
Netherlands
United Kingdom
Thailand
Australia
China

CC0.4
Currency selection

Please select the currency in which you would like to submit your response. All financial information contained in the response should be in this currency.

USD($)

CC0.5
Please select if you wish to complete a shorter information request.

Water
Please tick the box below to complete the introduction questions for Water

false

Further Information

Module: Management

Page: CC1. Governance

CC1.1
Where is the highest level of direct responsibility for climate change within your organization?

Individual/Sub-set of the Board or other committee appointed by the Board

CC1.1a

Please identify the position of the individual or name of the committee with this responsibility

CEO

CC1.2
Do you provide incentives for the management of climate change issues, including the attainment of targets?

Yes

CC1.2a
Please provide further details on the incentives provided for the management of climate change issues

Who is entitled to benefit from these incentives?	The type of incentives	Incentivized performance indicator
Management group	Recognition (non-monetary)	Annual QUEST Award. The QUEST Program measures waste cost on a normalized basis at each facility. Waste is defined as any measurable cost that does not provide value to our customers, which includes the use of non-renewable energy and the associated emissions. Facilities are responsible for achieving annual reductions in waste cost per unit. Each year, one facility is recognized for its superior QUEST program results - meeting or exceeding its annual goal.

Further Information

Page: CC2. Strategy

CC2.1
Please select the option that best describes your risk management procedures with regard to climate change risks and opportunities

There are no documented processes for assessing and managing risks and opportunities from climate change

CC2.1d
Please explain why you do not have a process in place for assessing and managing risks and opportunities from climate change, and whether you plan to introduce such a process in future

Main reason for not having a process	Do you plan to introduce a process?	Comment
Other:	No	We have a strong understanding of how climate change can impact our business, operations and customers, however, we have not established a written or documented process for these assessments.

CC2.2
Is climate change integrated into your business strategy?

Yes

CC2.2a
Please describe the process of how climate change is integrated into your business strategy and any outcomes of this process

Addressing our climate impacts is a key component of Interface's Vision and is included in our 7 Fronts of Sustainability.
Interface Vision: To be the first company that, by its deeds, shows the entire industrial world what sustainability is in all its dimensions: People, process, product, place and profits — by 2020 — and in doing so we will become restorative through the power of influence.
Interface 7 Fronts of Sustainability:
- Front #2 - Benign Emissions - Eliminate toxic substances from products, vehicles and facilities.
- Front #3 - Renewable Energy - Supply 100% of our energy needs from renewable energy. Interface is striving to become a carbon neutral company by measuring, reducing and offsetting our carbon emissions.

1. Process of influence: Climate change was identified as a significant strategic issue for our business by our Founder and has been incorporated into the ongoing business strategy. The Corporate Sustainable Strategies Group is responsible for calculating and assessing our emissions from operations and for conducting Life Cycle Assessments on our products to identify business risks and opportunities and reporting those results to our VP of Sustainability and our CEO. Our Global Innovation team explores new and innovative product and market opportunities including those related to climate change.
2. Aspects of influence: Part of Interface's vision and business strategy is to become environmentally sustainable - which includes eliminating harmful emissions from our products, facilities and operations and mitigating climate change. It is also part of our strategy to provide our customers with products that have minimal to no environmental impact, like Interface's carbon neutral Cool Carpet.
3. Climate change influence on short term strategy: We are refocusing our efforts on waste, in which we include non-renewable energy and emissions, through our global War-on-Waste team. Our Global Innovation team, along with local R&D and operations associates, is actively researching and developing material and process alternatives that contribute to lower carbon impacts of our products and operations. We are using Natural Capital Valuation as a tool to integrate the costs of ecosystem services into our internal decision-making. Our initial Natural Capital Valuation assessment indicated that the carbon impacts of our products, particularly those generated during the raw material stage, have the highest cost to the environment and society.
4. Climate change influence on long term strategy: Climate change is an important component of Interface's Mission Zero - our long term sustainability plan. We are striving to become a carbon neutral company by measuring, reducing and offsetting our carbon emissions. This strategy has influenced our energy choices - increasing our use of renewable energy to 35% of total energy use, and our raw material choices - increasing our use of recycled/biobased raw materials to 49% of total raw materials. We have developed internal technology, called ReEntry, for reclaiming product, seperating the materials and reintroducing those materials back into our raw material chain. We are working with our supply chain to increase our use of recycled raw materials, including developing a network for supplying discarded fishing nets to create recylced nylon. Our climate change strategy has also driven the development of internal programs to address our transportation related climate impacts including Cool Fuel, a program to offset the emissions from company cars. And our strategy has influenced the introduction of Cool Carpet, our carbon neutral carpet product.
5. Strategic advantages: Interface's sustainability leadership has gained us positive reputational benefits in the business community and the environmental attributes of our products have been very well received in the marketplace. Our climate change mitigation efforts will afford us strategic advantages including a more secure and stable supply chain, access to superior raw materials and technologies and a product portfolio that meets the needs of future generations.
6. Substantial businesses decisions influenced by climate change: After the loss of our Australian manufacturing facility to fire in mid-2012, we were faced with the decision to either rebuild our manufacturing presence in Australia or establish a long-term import-only model relying on our manufacturing operations in Thailand and China. One of the factors that influenced our decision to rebuild was the increase in negative product impacts that would have occurred as a result of the product transportation demands in the import-only model.

CC2.3

Do you engage in activities that could either directly or indirectly influence public policy on climate change through any of the following? (tick all that apply)

Trade associations

CC2.3b
Are you on the Board of any trade associations or provide funding beyond membership?

Yes

CC2.3c
Please enter the details of those trade associations that are likely to take a position on climate change legislation

Trade association	Is your position on climate change consistent with theirs?	Please explain the trade association's position	How have you, or are you attempting to, influence the position?
United States Green Building Council (USGBC)	Consistent	The USGBC participates in direct climate change advocacy through collaborations on shared causes and the organization's standards favor low carbon solutions. Advocay partnerships include: - Climate Positive Development Program - supporting the development of large scale urban projects that demonstrate cities can grow in ways that are positive to the climate - UNEP Sustainable Buildings & Climate Initiative (SBCI) - a platform for reaching consensus on buildings and climate change issues, particularly in the context of a global climate change protocol - U.S. Climate Action Network (USCAN) - helping to develop a global strategy to reduce greenhouse gas emissions. In addition, USGBC's LEED green building program promotes energy conservation and low carbon building solutions.	Interface associate George Bandy is currently the Chairman of the Board of Directors at the USGBC. Interface supports USGBC's advocacy work and the organizations that it has chosen to partner with. In addition, Interface supports USGBC's LEED green building program by designing products that can contribute toward LEED credits. This includes the opportunity for an Innovation in Design Credit for Interface Cool Carpet - our third-party verified climate neutral carpet.
Carpet and Rug Institute (CRI)	Unknown	CRI educates consumers, commercial stakeholders and the industry about the health benefits and environmental efforts in the carpet industry. CRI's Green Label and Green Label Plus testing programs, overseen by independent labs, are designed for architects, builders, specifiers and facility managers who want assurances that carpet and adhesive products meet the most stringent criteria for low chemical emissions and help improve indoor air quality. CRI's Carpet America Recovery Effort (CARE) is an industry-government initiative that develops market-based solutions for recycling and reusing post-consumer carpet. As virgin raw materials for carpet are traditionally petroleum-based with high life cycle carbon emissions, the development of supply chains for recycled carpet is a key to the long term reduction of carbon impacts from carpet.	Interface associate John Wells has served on CRI's Board of Directors since 2005, and he was the CRI Board Chair in 2012.

CC2.3h
What processes do you have in place to ensure that all of your direct and indirect activities that influence policy are consistent with your overall climate change strategy?

Interface has an established climate change approach and strategy across the company. This consistent strategy and messaging ensures that our local and regional activities are acting in congruence.

Further Information

Page: CC3. Targets and Initiatives

CC3.1
Did you have an emissions reduction target that was active (ongoing or reached completion) in the reporting year?

Absolute target

CC3.1a
Please provide details of your absolute target

ID	Scope	% of emissions in scope	% reduction from base year	Base year	Base year emissions (metric tonnes CO2e)	Target year	Comment
	Scope 1+2	100%	100%	1996	49171	2020	We are striving to become a carbon neutral company by measuring, reducing and offsetting our carbon emissions.

CC3.1d
For all of your targets, please provide details on the progress made in the reporting year

ID	% complete (time)	% complete (emissions)	Comment
	71%	51%	

CC3.2
Does the use of your goods and/or services directly enable GHG emissions to be avoided by a third party?

No

CC3.3

Did you have emissions reduction initiatives that were active within the reporting year (this can include those in the planning and implementation phases)

Yes

CC3.3a

Please identify the total number of projects at each stage of development, and for those in the implementation stages, the estimated CO2e savings

Stage of development	Number of projects	Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *)
Under investigation	5	
To be implemented*		
Implementation commenced*		
Implemented*	11	
Not to be implemented		

CC3.3b

For those initiatives implemented in the reporting year, please provide details in the table below

Activity type	Description of activity	Estimated annual CO2e savings (metric tonnes CO2e)	Annual monetary savings (unit currency - as specified in CC0.4)	Investment required (unit currency - as specified in CC0.4)	Payback period	Estimated lifetime of the initiative, years	Comment
Energy efficiency: Building fabric	Lighting retrofits.				1-3 years		
Energy efficiency: Processes	Air compressor equipment upgrade resulting in energy savings.						
Energy efficiency: Processes	New precoat process in Netherlands. Uses 38% less natural gas consumption per square meter of carpet produced.				<1 year		
Energy efficiency: Processes	Improve efficiency of boilers.						
Energy efficiency: Processes	Replace steam boiler with higher efficiency units.						
Energy efficiency: Processes	Insulate machinery.				1-3 years		
Energy efficiency: Processes	Bitumen process change.						
Low carbon energy installation	Use waste heat from manufacturing to provide comfort heat in nearby office/showroom building.						
Energy efficiency: Processes	Identified and resolved compressed air leaks.				<1 year		
Energy efficiency: Processes	Equipment modification resulting in energy savings.				<1 year		
Behavioral change	Installed new energy monitoring system to better assess and manage energy usage.						

CC3.3c

What methods do you use to drive investment in emissions reduction activities?

Method	Comment
Employee engagement	Quality Utilizing Employee Suggestions and Teamwork (QUEST) is an employee engagement program designed to identify and eliminate waste throughout our operations. Non-renewable energy use and the associated emissions are included in our definition of waste. Our Cool Commute program educates employees on the climate impacts of their daily commute and offers them the opportunity to purchase trees to neutralize their calculated emissions.
Internal incentives/recognition programs	Emissions reduction activities are included in our QUEST Program - designed to reduce waste throughout our business. Each manufacturing facility has a manager responsible for performance in this program, and annual awards are given in recognition of outstanding performance.

Further Information

Page: CC4. Communication

CC4.1

Have you published information about your organization's response to climate change and GHG emissions performance for this reporting year in places other than in your CDP response? If so, please attach the publication(s)

Publication	Page/Section reference	Attach the document
In voluntary communications (complete)	All	https://www.cdp.net/sites/2014/11/35311/Investor CDP 2014/Shared Documents/Attachments/CC4.1 /interfaceglobal.com Climate.pdf

Further Information

Module: Risks and Opportunities

Page: CC5. Climate Change Risks

CC5.1
Have you identified any climate change risks that have the potential to generate a substantive change in your business operations, revenue or expenditure? Tick all that apply

Risks driven by changes in regulation
Risks driven by changes in physical climate parameters
Risks driven by changes in other climate-related developments

CC5.1a
Please describe your risks driven by changes in regulation

Risk driver	Description	Potential impact	Timeframe	Direct/ Indirect	Likelihood	Magnitude of impact	Estimated financial implications	Management method	Cost of management
International agreements	As a global company, international agreements related to climate change and emissions regulation would potentially impact Interface's operations. Given the size and nature of our operations and our total greenhouse gas emissions, it is most likely that these regulations would indirectly impact our business through our supply chain.	Increased operational cost	Unknown	Indirect (Supply chain)	About as likely as not	Low	Minor. Regulations impacting our suppliers could be passed to us in the form of increased raw materials costs. Interface is actively exploring low carbon raw material alternatives, so we expect this risk to have a minor financial impact.	Explore and adopt low carbon raw materials alternatives.	Low. Our global Co-innovation team and regional R&D teams are actively managing. Cost is relatively minor and is considered a regular cost of doing business.
Carbon taxes	If a carbon tax is imposed in any of the countries where we do business, this would potentially impact our operating costs. Our proactive efforts to reduce our greenhouse gas emissions will decrease our exposure to this risk.	Increased operational cost	3 to 6 years	Direct	Likely	Medium	Medium. Our manufacturing emissions (our greatest impact) are low enough, that we don't expect this cost to be significant, however, our raw materials suppliers could also pass their carbon tax costs on to us, increasing our raw material costs.	Drive energy efficiency and emissions reductions. Explore and adopt low carbon raw materials.	Low. These management methods are part of ongoing business strategy. We consider these costs a regular cost of doing business.
Cap and trade schemes	The introduction of a cap and trade scheme in any of the countries where we do business would potentially impact our operating costs if we are required to purchase carbon allowances as part of this	Increased operational cost	3 to 6 years	Direct	About as likely as not	Low-medium	Minor. Our manufacturing emissions in any country are typically low enough to be excluded from a cap and trade scheme.	Drive energy efficiency and emissions reductions.	Low. These management methods are part of ongoing business strategy. We consider these costs a regular cost of doing business.

Risk driver	Description	Potential impact	Timeframe	Direct/ Indirect	Likelihood	Magnitude of impact	Estimated financial implications	Management method	Cost of management
	scheme. Our proactive efforts to reduce our greenhouse gas emissions will decrease our exposure to this risk.								
Fuel/energy taxes and regulations	The introduction of new fuel/energy taxes and regulations would potentially impact our operating costs. Given the petrochemical intensity of our raw materials, it is most likely that these taxes and regulations would impact us indirectly via costs passed on through our supply chain.	Increased operational cost	3 to 6 years	Indirect (Supply chain)	Very likely	High	Noteable. Any fuel/energy taxes and regulations incurred by our suppliers would likely be passed to us in the form of higher raw material costs. The petrochemical intensity of our virgin raw materials indicates that these regulations could have a noteable impact on our raw material costs.	Explore and adopt low carbon raw materials alternatives.	Low. Our global Co-innovation team and regional R&D teams are actively managing. Cost is relatively minor and is considered a regular cost of doing business.

CC5.1b

Please describe your risks that are driven by change in physical climate parameters

Risk driver	Description	Potential impact	Timeframe	Direct/ Indirect	Likelihood	Magnitude of impact	Estimated financial implications	Management method	Cost of management
Other physical climate drivers	Any significant physical effects of climate change, including significant changes to temperature, precipitation and ecosystems, and catastrophic weather events could create risks for our business. The resulting impacts on food, water supply and communities would impact our operations as well as demand for our products. We do not have any facilities or operations located in coastal areas that would be affected by rising sea levels. Most of our shipping is in region and does not span long distances, making us less susceptible to disruptions in the delivery of materials or products as a result of damage to transportation infrastructure.	Reduction/disruption in production capacity	>6 years	Direct	Unknown	Medium	Uknown. Our facilities and associates are not located in vulnerable areas, however, catostrophic weather events can cause costly destruction and reduce demand for our products in affected areas.	Properly insured facilities and operations. Awareness of local climate and weather risks.	Minor. These are regular costs of doing business.

CC5.1c

Please describe your risks that are driven by changes in other climate-related developments

Risk driver	Description	Potential impact	Timeframe	Direct/ Indirect	Likelihood	Magnitude of impact	Estimated Financial	Management method	Cost of management

							Implications		
Other drivers	As a global company, we note that developing countries are disproportionately vulnerable to climate change. Our climate-related risks will likely be compounded for our operations and customers in developing countries.	Reduced demand for goods/services	>6 years	Direct	About as likely as not	Low-medium	Minor. Approximately 10% of our revenue is from Emerging Markets.	Sales in diversified geographic markets.	Minor. We currently have sales in 110 countries, so no major changes are necessary to diversify our revenue geographically.
Other drivers	Decreased availability and increased prices of energy and raw materials - particularly petroleum-based raw materials as these products comprise the predominant portion of our cost of raw materials.	Increased operational cost	3 to 6 years	Indirect (Supply chain)	Very likely	Medium-high	Noteable. Our virgin raw materials are petrochemically intensive.	Explore and adopt low carbon raw materials alternatives.	Low. Our global Co-innovation team and regional R&D teams are actively managing. Cost is relatively minor and is considered a regular cost of doing business.

Further Information

Page: CC6. Climate Change Opportunities

CC6.1

Have you identified any climate change opportunities that have the potential to generate a substantive change in your business operations, revenue or expenditure? Tick all that apply

Opportunities driven by changes in regulation
Opportunities driven by changes in physical climate parameters
Opportunities driven by changes in other climate-related developments

CC6.1a

Please describe your opportunities that are driven by changes in regulation

Opportunity driver	Description	Potential impact	Timeframe	Direct/Indirect	Likelihood	Magnitude of impact	Estimated financial implications	Management method	Cost of management
Product efficiency regulations and standards	Our sustainability-focused approach to product design and innovation position us to take advantage of new regulations and standards. Existing product features, like high recycled content, carbon neutral attributes, and low VOC installation methods, would likely meet or exceed new regulations.	Increased demand for existing products/services	Up to 1 year	Direct	Likely	High	Noteable. The environmental attributes of our products are well received in the marketplace and a competitive advantage.	Explore and adopt process changes and product alternatives that increase the environmental performance of our products.	Low. Our global Co-innovation team and regional R&D teams are actively managing. Regional sustainability associates track and follow regulations in their local markets. Cost is relatively minor and is considered a regular cost of doing business.
Product labeling regulations and standards	Our product transparency through Environmental Product Declarations (EPDs) position us to quickly respond to and take advantage of	Increased demand for existing products/services	Up to 1 year	Direct	Likely	Medium	Noteable. Our position on transparency, existing product certifications and clear communication of environmental impacts are well received	Continue to be a leader in product disclosure and transparency. Support consensus-based, multi-stakeholder developed, non-proprietary standards and	Low. We have a dedicated associate responsible managing our Life Cycle Assessments and Environmental Product Declarations. Regional

Opportunity driver	Description	Potential impact	Timeframe	Direct/Indirect	Likelihood	Magnitude of impact	Estimated financial implications	Management method	Cost of management
	product labeling regulations and standards. Interface supports consensus-based, multi-stakeholder developed, non-proprietary standards and participates in these types of processes whenever possible. For example, all products manufactured by Interface meet or exceed the requirements of the CRI Green Label test protocol for carpet, and a number of our products are certified to the NSF 140-2007 Sustainable Carpet Assessment Standard at the Platinum, Gold and Silver levels. Additionally, our products can contribute to customers' LEED projects.						in the marketplace and a competitive advantage.	participate in these types of processes whenever possible.	sustainability associates track and follow regulations in their local markets to identify opportunities.

CC6.1b

Please describe the opportunities that are driven by changes in physical climate parameters

Opportunity driver	Description	Potential impact	Timeframe	Direct/ Indirect	Likelihood	Magnitude of impact	Estimated financial implications	Management method	Cost of management
Other physical climate opportunities	As a manufacturer of carpet, rebuilding efforts after catastrophic weather events caused by physical climate change would likely increase the demand for our products.	Increased demand for existing products/services	Unknown	Direct	About as likely as not	Low-medium	Minor.	Global sales organization that can supply our product around the world.	None. We currently have global sales and marketing capabilities with sales in 110 countries.

CC6.1c

Please describe the opportunities that are driven by changes in other climate-related developments

Opportunity driver	Description	Potential impact	Timeframe	Direct/ Indirect	Likelihood	Magnitude of impact	Estimated financial implications	Management method	Cost of management
Reputation	Our reputation will likely benefit from our leadership position in sustainable business, and our aggressive zero emissions goal.	Increased demand for existing products/services	Up to 1 year	Direct	Likely	High	Major. Our sustianability leadership and the environmental attributes of our products are well received in the marketplace and a	Continue to explore and adopt processes changes and product alternatives that increase the environmental performance of our products.	Low. Our global Co-innovation team and regional R&D teams are actively managing product and process opportunities. Regional

Opportunity driver	Description	Potential impact	Timeframe	Direct/ Indirect	Likelihood	Magnitude of impact	Estimated financial implications	Management method	Cost of management
							competitive advantage.	Remain dedicated to product transparency. Incorporate positive social impacts in our products and processes.	sustainability associates communicate our position to the marketplace.
Changing consumer behaviour	The environmental attributes of our products, including high recycled content, carbon neutrality and low VOC installation, and our commitment to sustainability position us to gain from growing customer demand for environmentally responsible products from sustainability-focused businesses.	Increased demand for existing products/services	Up to 1 year	Direct	Likely	Medium-high	Noteable. Our product features and company characteristics meet or exceed customer expectations related to environmental performance and sustainability.	Continue to explore and adopt processes changes and product alternatives that increase the environmental performance of our products. Remain dedicated to product transparency. Incorporate positive social impacts in our products and processes.	Low. Our global Co-innovation team and regional R&D teams are actively managing product and process opportunities. Regional sustainability associates communicate our position to the marketplace.

Further Information

Module: GHG Emissions Accounting, Energy and Fuel Use, and Trading

Page: CC7. Emissions Methodology

CC7.1
Please provide your base year and base year emissions (Scopes 1 and 2)

Base year	Scope 1 Base year emissions (metric tonnes CO2e)	Scope 2 Base year emissions (metric tonnes CO2e)
Mon 01 Jan 1996 - Tue 31 Dec 1996	25603	23568

CC7.2
Please give the name of the standard, protocol or methodology you have used to collect activity data and calculate Scope 1 and Scope 2 emissions

Please select the published methodologies that you use
The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)

CC7.2a
If you have selected "Other" in CC7.2 please provide details of the standard, protocol or methodology you have used to collect activity data and calculate Scope 1 and Scope 2 emissions

CC7.3
Please give the source for the global warming potentials you have used

Gas	Reference
CO2	IPCC Second Assessment Report (SAR - 100 year)
CH4	IPCC Second Assessment Report (SAR - 100 year)
N2O	IPCC Second Assessment Report (SAR - 100 year)

CC7.4
Please give the emissions factors you have applied and their origin; alternatively, please attach an Excel spreadsheet with this data at the bottom of this page

Fuel/Material/Energy	Emission Factor	Unit	Reference

Further Information

Attachments

https://www.cdp.net/sites/2014/11/35311/Investor CDP 2014/Shared Documents/Attachments/InvestorCDP2014/CC7.EmissionsMethodology/Item 7.4 - Emission Factors.xlsx

Page: CC8. Emissions Data - (1 Jan 2013 - 31 Dec 2013)

CC8.1
Please select the boundary you are using for your Scope 1 and 2 greenhouse gas inventory

Operational control

CC8.2
Please provide your gross global Scope 1 emissions figures in metric tonnes CO2e

16152

CC8.3
Please provide your gross global Scope 2 emissions figures in metric tonnes CO2e

7878

CC8.4
Are there are any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1 and Scope 2 emissions that are within your selected reporting boundary which are not included in your disclosure?

No

CC8.5
Please estimate the level of uncertainty of the total gross global Scope 1 and 2 emissions figures that you have supplied and specify the sources of uncertainty in your data gathering, handling and calculations

Scope 1 emissions: Uncertainty range	Scope 1 emissions: Main sources of uncertainty	Scope 1 emissions: Please expand on the uncertainty in your data	Scope 2 emissions: Uncertainty range	Scope 2 emissions: Main sources of uncertainty	Scope 2 emissions: Please expand on the uncertainty in your data
More than 2% but less than or equal to 5%	Data Gaps	Despite internal control and audit measures, a small level of uncertainty around data input accuracy always exists. Fuel usage data from company cars (12% of our Scope 1 emissions) is less reliable in some regions than others. An estimated amount of unreported fuel usage is included in our Scope 1 emissions total.	Less than or equal to 2%	Data Gaps	Despite internal control and audit measures, a small level of uncertainty around data input accuracy always exists.

CC8.6
Please indicate the verification/assurance status that applies to your reported Scope 1 emissions

Third party verification or assurance complete

CC8.6a
Please provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements

Type of verification or assurance	Attach the statement	Page/section reference	Relevant standard	Proportion of reported Scope 1 emissions verified (%)
Limited assurance	https://www.cdp.net/sites/2014/11/35311/Investor CDP 2014/Shared Documents/Attachments/CC8.6a/Interface GHG Verification Statement CY2013.pdf		ISO14064-3	100

CC8.7
Please indicate the verification/assurance status that applies to your reported Scope 2 emissions

Third party verification or assurance complete

CC8.7a
Please provide further details of the verification/assurance undertaken for your Scope 2 emissions, and attach the relevant statements

Type of verification or assurance	Attach the statement	Page/Section reference	Relevant standard	Proportion of Scope 2 emissions verified (%)
Limited assurance	https://www.cdp.net/sites/2014/11/35311/Investor CDP 2014/Shared Documents/Attachments/CC8.7a/Interface GHG Verification Statement CY2013.pdf		ISO14064-3	100

CC8.8
Please identify if any data points other than emissions figures have been verified as part of the third party verification work undertaken

Additional data points verified	Comment
No additional data verified	

CC8.9
Are carbon dioxide emissions from biologically sequestered carbon relevant to your organization?

Yes

CC8.9a
Please provide the emissions from biologically sequestered carbon relevant to your organization in metric tonnes CO2

308

Further Information

Page: CC9. Scope 1 Emissions Breakdown - (1 Jan 2013 - 31 Dec 2013)

CC9.1
Do you have Scope 1 emissions sources in more than one country?

Yes

CC9.1a
Please break down your total gross global Scope 1 emissions by country/region

Country/Region	Scope 1 metric tonnes CO2e
United States of America	9365
Netherlands	3422
United Kingdom	393
Thailand	1460
Australia	114
China	547
France	156
Nordic countries	100
CEE (Central and Eastern Europe)	329
Rest of world	266

CC9.2
Please indicate which other Scope 1 emissions breakdowns you are able to provide (tick all that apply)

By business division

CC9.2a
Please break down your total gross global Scope 1 emissions by business division

Business division	Scope 1 emissions (metric tonnes CO2e)
Interface Americas	9365
Interface EMEAI	4399
Interface Asia-Pacific	2388

Further Information

Page: CC10. Scope 2 Emissions Breakdown - (1 Jan 2013 - 31 Dec 2013)

CC10.1
Do you have Scope 2 emissions sources in more than one country?

Yes

CC10.1a
Please break down your total gross global Scope 2 emissions and energy consumption by country/region

Country/Region	Scope 2 metric tonnes CO2e	Purchased and consumed electricity, heat, steam or cooling (MWh)	Purchased and consumed low carbon electricity, heat, steam or cooling accounted for CC8.3 (MWh)
United States of America	1576	32751	29951
Canada	26	138	0
Brazil	4	51	0
Netherlands	0	8421	8421
United Kingdom	112	1783	1539
Belgium	7	30	0
Denmark	13	36	0
France	17	221	0
Germany	46	100	0
Ireland	16	35	0
Italy	14	35	0
Norway	0	26	0
Russia	7	10	0
Spain	25	106	0
Sweden	2	52	0

Country/Region	Scope 2 metric tonnes CO2e	Purchased and consumed electricity, heat, steam or cooling (MWh)	Purchased and consumed low carbon electricity, heat, steam or cooling accounted for CC8.3 (MWh)
Turkey	27	58	0
United Arab Emirates	25	41	0
India	157	173	0
Thailand	2018	3935	0
Australia	1310	1558	0
China	2393	3361	0
Hong Kong	21	29	0
Japan	23	56	0
Singapore	38	76	0

CC10.2
Please indicate which other Scope 2 emissions breakdowns you are able to provide (tick all that apply)

By business division

CC10.2a
Please break down your total gross global Scope 2 emissions by business division

Business division	Scope 2 emissions (metric tonnes CO2e)
Interface Americas	1606
Interface EMEAI	468
Interface Asia-Pacific	5804

Further Information

Page: CC11. Energy

CC11.1
What percentage of your total operational spend in the reporting year was on energy?

More than 0% but less than or equal to 5%

CC11.2
Please state how much fuel, electricity, heat, steam, and cooling in MWh your organization has purchased and consumed during the reporting year

Energy type	MWh
Fuel	82217
Electricity	52670
Heat	0
Steam	395
Cooling	0

CC11.3
Please complete the table by breaking down the total "Fuel" figure entered above by fuel type

Fuels	MWh
Natural gas	66708
Propane	2467
Landfill gas	1732
Motor gasoline	10317
Diesel/Gas oil	993

CC11.4
Please provide details of the electricity, heat, steam or cooling amounts that were accounted at a low carbon emission factor in the Scope 2 figure reported in CC8.3

Basis for applying a low carbon emission factor	MWh associated with low carbon electricity, heat, steam or cooling	Comment
Non-grid connected low carbon electricity generation owned by company, no instruments created	17	On-site solar arrays in the US and the Netherlands
Supplier specific, backed by instruments	1539	
Tracking instruments, RECS (USA)	29942	
Tracking instruments, Guarantees of Origin	8413	

Further Information

Page: CC12. Emissions Performance

CC12.1
How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to the previous year?

Decreased

CC12.1a
Please identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined) and for each of them specify how your emissions compare to the previous year

Reason	Emissions value (percentage)	Direction of change	Comment
Emissions reduction activities	2	Increase	Excluding the impact of other factors, our emissions increased slightly on a per unit basis year-over-year
Divestment			
Acquisitions			
Mergers			
Change in output	2	Increase	Emissions at our active manufacturing locations increased in step with the annual increase in production
Change in methodology	48	Decrease	In 2013, we recognized the carbon benefit of the Renewable Energy Credits we purchased. While we have purchased a significant amount of RECs in prior years, 2013 is the first year that the carbon benefit was included in our GHG inventory.
Change in boundary	0	No change	In 2013, we included emissions from refrigeration and air conditioning. These emissions were extremely minor, making up only 0.1% of our total Scope 1 and Scope 2 emissions.
Change in physical operating conditions			
Unidentified	4	Increase	
Other			

CC12.2
Please describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tonnes CO2e per unit currency total revenue

Intensity figure	Metric numerator	Metric denominator	% change from previous year	Direction of change from previous year	Reason for change
0.000025	metric tonnes CO2e	unit total revenue	42	Decrease	Decrease in emissions, largely due to change in methodology, combined with a 3% increase in revenue.

CC12.3
Please describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tonnes CO2e per full time equivalent (FTE) employee

Intensity figure	Metric numerator	Metric denominator	% change from previous year	Direction of change from previous year	Reason for change
7.2	metric tonnes CO2e	FTE employee	44	Decrease	Decrease in emissions, largely due to change in methodology, combined with a 6% increase in employees.

CC12.4
Please provide an additional intensity (normalized) metric that is appropriate to your business operations

Intensity figure	Metric numerator	Metric denominator	% change from previous year	Direction of change from previous year	Reason for change
0.00060	metric tonnes CO2e	unit of production	41	Decrease	Decrease in emissions, largely due to change in methodology, combined with an increase in production.

Further Information

Page: CC13. Emissions Trading

CC13.1
Do you participate in any emissions trading schemes?

No, and we do not currently anticipate doing so in the next 2 years

CC13.2
Has your organization originated any project-based carbon credits or purchased any within the reporting period?

Yes

CC13.2a
Please provide details on the project-based carbon credits originated or purchased by your organization in the reporting period

Credit origination or credit purchase	Project type	Project identification	Verified to which standard	Number of credits (metric tonnes of CO2e)	Number of credits (metric tonnes CO2e): Risk adjusted volume	Credits cancelled	Purpose, e.g. compliance
Credit Origination	Landfill gas	On-site flare of landfill gas	Not yet verified	1998	1998	Not relevant	Voluntary Offsetting
Credit Origination	Landfill gas	Landfill flare of landfill gas	Not yet verified	18699	18699	Not relevant	Voluntary Offsetting

Credit origination or credit purchase	Project type	Project identification	Verified to which standard	Number of credits (metric tonnes of CO2e)	Number of credits (metric tonnes CO2e): Risk adjusted volume	Credits cancelled	Purpose, e.g. compliance
Credit Purchase	Other: Various including forests, fossil fuel switch, wind, biomass and hydro	Portfolio of carbon offset projects purchased for our 2013 Cool Carpet program (our carbon neutral product). Includes 9 different projects. For additional details, see attached "2013 Cool Carpet Carbon Offset Projects.doc"	VCS (Voluntary Carbon Standard)	253000	253000	Yes	Voluntary Offsetting

Further Information

Attachments

https://www.cdp.net/sites/2014/11/35311/Investor CDP 2014/Shared Documents/Attachments/InvestorCDP2014/CC13.EmissionsTrading/2013 Cool Carpet Carbon Offset Projects.doc

Page: CC14. Scope 3 Emissions

CC14.1

Please account for your organization's Scope 3 emissions, disclosing and explaining any exclusions

Sources of Scope 3 emissions	Evaluation status	metric tonnes CO2e	Emissions calculation methodology	Percentage of emissions calculated using primary data	Explanation
Purchased goods and services	Relevant, not yet calculated				Assessed as part of our Life Cycle Assessment practice. The majority of our products' life cycle carbon impacts are found in the raw materials stage.
Capital goods	Not evaluated				
Fuel-and-energy-related activities (not included in Scope 1 or 2)	Not relevant, explanation provided				The only fuel-and-energy-related activities that the company is involved in are through its two on-site solar PV arrays totaling 22 kW.
Upstream transportation and distribution	Relevant, not yet calculated				Assessed as part of our Life Cycle Assessment practice.
Waste generated in operations	Not evaluated				We measure our waste volumes and evaluate by diversion stream (waste to landfill, waste to energy, waste to incineration, recycled), however we have not calculated the emissions impact of our waste.
Business travel	Relevant, calculated	3234	Calculated using distance travelled data received from regional travel coordinators and emissions factors from the World Resource Institute (2008) GHG Protocol tool for mobile combustion (version 2.2).	100.00%	Includes global business-related air travel, business-related rail travel in Europe and business-related trail travel in Canada.
Employee commuting	Relevant, not yet calculated				We currently track emissions from employee commuting on a voluntary basis as part of our Cool Commute program.
Upstream leased assets	Not evaluated				Assumed to be extremely minor.
Downstream transportation and distribution	Relevant, not yet calculated				Assessed as part of our Life Cycle Assessment practice.
Processing of sold products	Not relevant, explanation provided				Our products don't require any further processing after purchase.
Use of sold products	Relevant, not yet calculated				Assessed as part of our Life Cycle Assessment practice.
End of life treatment of sold products	Relevant, not yet calculated				Assessed as part of our Life Cycle Assessment practice.
Downstream leased assets	Not relevant, explanation provided				We do not have any downstream leased assets.
Franchises	Not relevant, explanation provided				We do not have any franchises.
Investments	Not evaluated				
Other (upstream)					
Other (downstream)					

CC14.2

Please indicate the verification/assurance status that applies to your reported Scope 3 emissions

Third party verification or assurance complete

CC14.2a
Please provide further details of the verification/assurance undertaken, and attach the relevant statements

Type of verification or assurance	Attach the statement	Page/Section reference	Relevant standard	Proportion of Scope 3 emissions verified (%)
Limited assurance	https://www.cdp.net/sites/2014/11/35311/Investor CDP 2014/Shared Documents/Attachments/CC14.2a/Interface GHG Verification Statement CY2013.pdf		ISO14064-3	100

CC14.3
Are you able to compare your Scope 3 emissions for the reporting year with those for the previous year for any sources?

Yes

CC14.3a
Please identify the reasons for any change in your Scope 3 emissions and for each of them specify how your emissions compare to the previous year

Sources of Scope 3 emissions	Reason for change	Emissions value (percentage)	Direction of change	Comment
Business travel	Change in output	16	Decrease	Business-related air travel declined by 6% year-over-year. In addition, we began using more accurate emissions data in the US provided by our travel coordinator.

CC14.4
Do you engage with any of the elements of your value chain on GHG emissions and climate change strategies? (Tick all that apply)

Yes, our suppliers
Yes, our customers

CC14.4a
Please give details of methods of engagement, your strategy for prioritizing engagements and measures of success

Suppliers:
We actively engage with our nylon suppliers to develop a supply chain for recycled Nylon 6 and Nylon 6,6. It has been determined that recycled nylon has significantly less carbon emissions that virgin nylon.
Our innovative collaborative venture, Net-Works, has developed a community-based supply chain for recycling discarded fishing nets. The collection of these nets provides a source of recycled nylon for our fiber suppliers while improving the environment and creating an income source in local communities.

Customers:
We offer our customers carbon neutral flooring through our third-party verified Cool Carpet program. We educate customers on the environmental benefits of our low VOC installation system, TacTiles.

CC14.4b
To give a sense of scale of this engagement, please give the number of suppliers with whom you are engaging and the proportion of your total spend that they represent

Number of suppliers	% of total spend	Comment

CC14.4c
If you have data on your suppliers' GHG emissions and climate change strategies, please explain how you make use of that data

How you make use of the data	Please give details
We do not have any data	

Further Information

Module: Sign Off

Page: CC15. Sign Off

CC15.1
Please provide the following information for the person that has signed off (approved) your CDP climate change response

Name	Job title	Corresponding job category
Erin Meezan	VP of Sustainability	Environment/Sustainability manager

Further Information

Module: SupplyChain

Page: SM0. Supply Chain Module - Introduction

SM0.0
If you would like to do so, please take this opportunity to provide a separate introduction to this module

Interface supports its customers in the development of proactive climate strategies. Our commitment to transparency aims to provide our customers with the qualitative and quantitative details to make informed decisions. While we appreciate the fact that our direct emissions (Scope 1 and Scope 2) are likely only a very small portion of

any of our customers' complete life cycle emissions, we hope that this information will help them to effectively manage their environmental footprint.

Further Information

Page: SM1. Supply Chain - Allocation A

SM1.1
Please allocate your emissions to your customers listed below according to the goods or services you have sold them in this reporting period
Please note that this table (for SM1.1) is designed so that only the customer that you select in column 1 ("Please select the requesting member(s)") will be able to see the data relevant to them. If you enter an answer without selecting a requesting member, your answer will not be viewable at all.

Please select the requesting member(s)	Scope of emissions	Emissions in metric tonnes CO2e	Uncertainty (+/- %)	Major sources of emissions	Verified	Allocation Method	Please explain how you have identified the GHG source, including major limitations to this process and assumptions made
Bank of America	Scope 1+2	16	5	The majority of emissions are from manufacturing operations including the use of natural gas and non-renewable electricity. Other emissions include mobile emissions from company owned vehicles and emissions from non-renewable electricity use in leased office & showroom spaces.	No	Allocation based on the volume of products purchased	Emissions are allocated based on the volume of carpet purchased in each business region(s). We are not able to allocate product-specific emissions, so it is assumed that every square meter of carpet in a business region emits the same average emissions.
Wal-Mart Stores, Inc.	Scope 1+2	35	5	The majority of emissions are from manufacturing operations including the use of natural gas and non-renewable electricity. Other emissions include mobile emissions from company owned vehicles and emissions from non-renewable electricity use in leased office & showroom spaces.	No	Allocation based on the volume of products purchased	Emissions are allocated based on the volume of carpet purchased in each business region(s). We are not able to allocate product-specific emissions, so it is assumed that every square meter of carpet in a business region emits the same average emissions.
Starwood Hotels & Resorts Worldwide, Inc	Scope 1+2	60	5	The majority of emissions are from manufacturing operations including the use of natural gas and non-renewable electricity. Other emissions include mobile emissions from company owned vehicles and emissions from non-renewable electricity use in leased office & showroom spaces.	No	Allocation based on the volume of products purchased	Emissions are allocated based on the volume of carpet purchased in each business region(s). We are not able to allocate product-specific emissions, so it is assumed that every square meter of carpet in a business region emits the same average emissions.

Further Information

Page: SM1. Supply Chain - Allocation B

SM1.2
Where published information has been used in completing SM1.1, please provide a reference(s)

Only primary information was used.

SM1.3
What are the challenges in allocating emissions to different customers and what would help you to overcome these challenges

Allocation challenges	Please explain what would help you overcome challenges
Other:	We offer a climate neutral Cool Carpet option on a number of our product categories in different regions across Interface. The emissions allocations here do not include the impact of those offsets. It's possible that a customer's emissions allocation would be significantly lower if they had purchased our verified Cool Carpet.

SM1.4
Do you plan to develop your capabilities to allocate emissions to you customers in the future?

Yes

SM1.4a
Please describe how you plan to develop your capabilities

Our Life Cycle Assessments and Environmental Product Declarations provide detailed information on emissions by product category. It is possible to determine more accurate emissions depending on the specific products purchased, however, this would be significantly more time intensive to evaluate.
We believe our current estimates based on average emissions per square meter are relatively accurate and provide the information necessary for our customers to understand the impact that their Interface carpet purchases have on their overall supply chain emissions.

Further Information

Page: SM2. Supply Chain - Collaboration

SM2.1
Please use the table below to communicate any proposals you would like to make to specific supply chain members for the collaborative development of GHG emission reducing projects or products

Please do NOT include details of existing commercial offerings of which your customer will already be aware. Use this as an opportunity to think about how you can work with your customer to reduce the emissions associated with the goods and services you provide to your customer.

Please note that this table (for SM2.1) is designed so that only the customer that you select in column 1 ("Please select requesting member") will be able to see the data relevant to them. If you enter an answer without selecting a requesting member, your answer will not be viewable at all.

Please select requesting member	Emissions reduction project or product consists of	Estimated timeframe for carbon reductions to be realized	Details of proposal
Starwood Hotels & Resorts Worldwide, Inc	Other:		

SM2.2
Have requests or initiatives by requesting members prompted your organization to take organizational-level emission reduction initiatives

No

Further Information

Page: SM3. Supply Chain - Product Introduction

SM3.1
Are you providing product level data for your organization's goods or services, if so, what functionality will you be using?

Yes, I will provide data using the ORS

SM3.1a
Please give the overall percentage of total emissions, for all scopes, that are covered by these products

73%

SM3.2a
Please describe the goods/services for which you want to provide data

Name of good/service	Description of good/service	Type of product	SKU (Stock Keeping Unit)	Total emissions in kg CO2e per unit	+/- % change from previous figure supplied	Date of previous figure supplied	Explanation of change	Methods used to estimate lifecycle emissions
Interface US carpet	Square meter of Interface carpet tile manufactured in the United States	Final		12.59	-5.97	Mon 31 Dec 2012	Slightly higher yarn weight and higher energy use were offset by increased recycled yarn content and use of renewable electricity.	ISO 14040 & 14044
Interface Asia carpet	Square meter of Interface carpet tile manufactured in Thailand	Final		14.09	-6.00	Mon 31 Dec 2012	Slightly higher yarn weight was offset by significantly higher recycled yarn content.	ISO 14040 & 14044
Interface Europe carpet	Square meter of Interface carpet tile manufactured in Europe	Final		10.09	-0.10	Mon 31 Dec 2012	No significant change	ISO 14040 & 14044

Further Information

Page: SM3. Supply Chain - Product Lifecycle Stages

SM3.2b
Please complete the following table with data for lifecycle stages of your goods and/or services

Name of good/service	Please select the scope	Please select the lifecycle stage	Emissions (kg CO2e) per unit at the lifecycle stage	Is this stage under your ownership or control?	Type of data used	Data quality	If you are verifying/assuring this product emission data, please tell use how
Interface US Carpet Tile (square meter)	Scope 1, 2, & 3	Manufacturing	8.61	Yes	Primary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface US Carpet Tile (square meter)	Scope 1, 2, & 3	Other: Installation	0.36	No	Primary and secondary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard

Name of good/service	Please select the scope	Please select the lifecycle stage	Emissions (kg CO2e) per unit at the lifecycle stage	Is this stage under your ownership or control?	Type of data used	Data quality	If you are verifying/assuring this product emission data, please tell use how
Interface US Carpet Tile (square meter)	Scope 1, 2, & 3	Consumer use	3.35	No	Primary and secondary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface US Carpet Tile (square meter)	Scope 1, 2, & 3	End of life/Final disposal	0.27	No	Primary and secondary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface Europe Carpet Tile (square meter)	Scope 1, 2, & 3	Manufacturing	6.62	Yes	Primary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface Europe Carpet Tile (square meter)	Scope 1, 2, & 3	Other: Installation	0.22	No	Primary and secondary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface Europe Carpet Tile (square meter)	Scope 1, 2, & 3	Consumer use	1.88	No	Primary and secondary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface Europe Carpet Tile (square meter)	Scope 1, 2, & 3	End of life/Final disposal	1.38	No	Primary and secondary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface Asia Carpet Tile (square meter)	Scope 1, 2, & 3	Manufacturing	10.22	Yes	Primary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface Asia Carpet Tile (square meter)	Scope 1, 2, & 3	Other: Installation	0.21	No	Primary and secondary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface Asia Carpet Tile (square meter)	Scope 1, 2, & 3	Consumer use	3.37	No	Primary and secondary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard
Interface Asia Carpet Tile (square meter)	Scope 1, 2, & 3	End of life/Final disposal	0.29	No	Primary and secondary	High quality, verified data	Verified by independent third-party, SGS, to the ISO 14025 standard

Further Information

Page: SM3. Supply Chain - Product Emissions Reductions

SM3.2c

Please detail emission reduction initiatives completed or planned for this product

Name of good/service	Initiative ID	Description of initiative	Completed or planned	Emission reductions in kg CO2e per unit
Interface carpet tile		Increasing the use of recycled content raw materials - particularly yarn. Virgin yarn is a significant contributor to the carbon footprint of our products. Recycled content yarn has proven to greatly reduce this impact.	Ongoing	
Interface carpet tile		Reducing the use of non-renewable energy at our manufacturing facilities through energy efficiency efforts and by increasing the use of renewable energy.	Ongoing	

SM3.2d

Have any of the initiatives described in SM3.2c been driven by requesting members?

No

Further Information

CDP